

Privacy Statement for Customers, Service Providers and Disposal Partners

The present Privacy Statement describes the method used by the appropriate member company of the UFH Group (in the following referred to as "we") to process your personal data when it acts as contact for any of its customers, service providers, or disposal partners (including Suppliers). A list of these companies forming the UFH Group is provided in item 6 (contact data). This statement also aims to inform you of your rights in connection with your personal data and on how you can contact us for exerting these rights.

1. Purpose of Data Processing

We will process the personal data mentioned in item 2 for the following purposes:

- in reply to inquiries;
- for business initiations and for transactions;
- for managing our customer relationships including customer support, contact management with customers, communication and invoicing;
- for the general contact administration;
- for efficient handling of our logistic processes and
- for mailing our newsletters and other information material.

We collect this data when we are in direct communication with you, in the framework of handling business processes or via our employees who are in touch with you.

Whenever we ask you to provide us with your personal data, you may or may not provide it at your own discretion. However, if you do not provide us with your personal data, certain business and communication processes may be made impossible.

2. Categories of data being processed and legal bases for processing it

We process the following personal data on the basis of our overriding legitimate interest in accordance with Article 6, para. 1, letter f of the General Data Protection Regulation (GDPR), which interest consists of efficiently structuring our business relationships with our customers, service providers and disposal partners:

- your name;
- the name of the company you work for;
- the department within the company you work for;
- your function in the company you work for;
- your e-mail address;
- your telephone number;
- your postal address;
- contents of communications such as e-mails or telephone conversations, and
- visit journals.

In some cases we will process the above data after you have given your consent (Article 6, para. 1, letter a of the GDPR refers), if this consent is given in a separate procedure.

3. Transmission of your personal data

To the extent that this is necessary for the above-mentioned purposes we will transmit your personal data to the following recipients:

- IT service providers employed by us;
- our suppliers and other business partners;
- tax advisors, and
- other companies belonging to the UFH Group.

4. Storage period

We will retain your personal data only as long as it is necessary for reaching the purposes mentioned in item 1. This means that we will store your personal data for as long as we maintain our business relationship with the company you work for. In addition, we will store your personal data for the limitation period stipulated by statutory storage obligations or until expiry of the limitation periods of any potential legal claims.

5. Your rights in connection with your personal data

As the law stands, your rights include but are not limited to (under the provisions of applicable laws) (i) to check whether we have stored any of your personal data, and if so, which data, and to obtain copies of the data; (ii) to request that any incorrect personal data or illegally processed data be rectified, supplemented or deleted; (iii) to request that we limit the processing of your personal data; (iv) to veto the processing of your personal data and to withdraw any consent previously given; (v) to request portability of the data; (vi) to know the identity of third parties to whom your personal data is transferred and (vii) to lodge a complaint with the competent authority. Any withdrawal of your consent shall not affect the lawfulness of the processing previously made on the basis of the consent.

6. Our contact data

Please contact the appropriate UFH company with whom you have had dealings if you have any questions or concerns regarding the processing of your personal data: You may also contact the data protection officer if such an officer has been appointed. The contacts are:

- UFH Holding GmbH
Mariahilfer Strasse 37-39, 1060 Vienna
info@ufh.at

Data protection officer:
Mariahilfer Strasse 37-39, 1060 Vienna
karl.troestl@ufh.at
- UFH RE-cycling GmbH
Mariahilfer Strasse 37-39, 1060 Vienna
office@ufhrecycling.at

Data protection officer:
Wipark 12. Strasse 4, 3331 Kematen
office@ufhrecycling.at

- UFH Umweltforum Haushalt Privatstiftung
Mariahilfer Strasse 37-39, 1060 Vienna
info@ufh.at

Data protection officer:
Mariahilfer Strasse 37-39, 1060 Vienna
karl.troestl@ufh.at
- UFH Umweltforum Haushalt GmbH
Mariahilfer Strasse 37-39, 1060 Vienna
info@ufh.at

Data protection officer:
Mariahilfer Strasse 37-39, 1060 Vienna
karl.troestl@ufh.at
- UFH Umweltforum Haushalt GmbH & Co. KG
Mariahilfer Strasse 37-39, 1060 Vienna
info@ufh.at

Data protection officer:
Mariahilfer Strasse 37-39, 1060 Vienna
karl.troestl@ufh.at
- UFH Elektroaltgeräte System Betreiber GmbH
Mariahilfer Strasse 37-39, 1060 Vienna
info@ufh.at

Data protection officer:
Mariahilfer Strasse 37-39, 1060 Vienna
karl.troestl@ufh.at
- UFH Altlampen Systembetreiber GmbH
Mariahilfer Strasse 37-39, 1060 Vienna
info@ufh.at

Data protection officer:
Mariahilfer Strasse 37-39, 1060 Vienna
karl.troestl@ufh.at
- Secontrade GmbH
Mariahilfer Strasse 37-39, 1060 Vienna
info@secontrade.com

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